



MANGROVE REALTY

Frequently Asked Questions – Ending a Tenancy

How do I terminate my tenancy?

Your Residential Tenancy Agreement is a legal and binding contract, providing protection for both you and your Landlord:

- You cannot move out at the end of a fixed term agreement without giving notice. If you wish to leave you must give 14 days notice in writing.
- If you need to 'Break' your lease and vacate prior to the end of the term, please contact your property manager immediately. In these circumstances you will be responsible for compensating the property owner/manager for lost rent until another tenant can be found or the tenancy ends.
 - You may also be liable for other costs such as the cost of re-letting the property and advertising. We will make every effort to limit your loss or expense.

What do I do when I vacate the property?

When vacating the property it is important that you leave the property in the same condition as at the commencement of your lease. It is a good idea to refer back to your 'initial inspection' and photo's.

- remember to disconnect your electricity, gas, telephone and internet from your current property and re-direct your mail when you move out
- clean your property including thoroughly including ovens, hotplates, windows, window tracks and flyscreens
- remove cobwebs, inside and out
- mow lawns and return gardens to their original state
- remove all rubbish
- wipe down walls and all surfaces
- clean floors and carpets as required
- complete any required pest treatments
- **returned your keys**

When will I get my bond back?

Once you returned your keys we will conduct an 'exit' inspection:

- we will compare the condition and cleanliness of items to your original inspection report and photo's
- Any items that have been missed will be discussed with you and at that time we will determine the course of action for completing to the appropriate standard.
- Once all items have been restored to the original condition (allowing for fair wear and tear) and all outstanding monies have been paid (or deducted from the bond), the bond refund will be lodged.

Need more information?

Contact your Property Manager